

## FEES CHARGES REFUNDS GUIDELINE

ACCREDITED TRAINING	DELIVERY TIME [DAYS]	MATERIAL FEES INC PPE	TUITION FEE	TOTAL EXT COST	TOTAL INT COST
*CPCCLSF2001 - Licence to erect, alter and dismantle scaffolding basic level	10	25	\$875.00	<b>\$900.00</b>	<b>\$525.00</b>
*CPCCLSF3001 - Licence to erect, alter and dismantle scaffolding intermediate level	10	25	\$875.00	<b>\$900.00</b>	<b>\$525.00</b>
*CPCCLSF4001 - Licence to erect, alter and dismantle scaffolding advanced level	5	25	\$825.00	<b>\$850.00</b>	<b>\$525.00</b>
RIIWHS202E - Enter and work in confined spaces	1	25	\$250.00	<b>\$275.00</b>	<b>\$275.00</b>
RIIWHS204E - Work safely at heights	1	25	\$250.00	<b>\$275.00</b>	<b>\$275.00</b>
*CPCCLDG3001 - Licence to perform dogging	10	25	\$875.00	<b>\$900.00</b>	<b>\$525.00</b>
*CPCCLRG3001 - Licence to perform rigging basic level	10	25	\$875.00	<b>\$900.00</b>	<b>\$525.00</b>
RII20120 Certificate II in Resources and Infrastructure – Work Preparation	20	25	\$1000.00- \$1800.00	<b>\$1000.00</b> <b>\$1800.00</b>	<b>\$1000.00-</b> <b>\$1800.00</b>
CPCWHS1001-Prepare to work safely in the construction industry [WHITE CARD]	Unlimited	0	70.00	<b>\$70.00</b>	<b>\$70.00</b>
MSMWHS217 – Gas Test Atmospheres	1	25	\$125.00	<b>150.00</b>	<b>\$100.00</b>
CS - RIIWHS202E & WAH - RIIWHS204E [Refresher]	1	25	\$310.00	<b>\$335.00</b>	<b>\$185.00</b>
CS & GTA Combination Course	1	25	\$300.00	<b>\$325.00</b>	<b>\$275.00</b>
TLILIC0003-Licence to operate a forklift truck	2	25	\$450.00	<b>\$475.00</b>	<b>\$375.00</b>
RIIHAN309F- Conduct telescopic materials handler operations	1	25	\$450.00	<b>\$475.00</b>	<b>\$375.00</b>
<b>NON-ACCREDITED TRAINING</b>					
<b>Verification of Competency</b>					
<ul style="list-style-type: none"> <li>• Scaffolding SB / SI / SI</li> <li>• Dogging - DG</li> </ul>	<ul style="list-style-type: none"> <li>• WAH</li> <li>• Rigging RB / RI / RA [TBA]</li> </ul>	0.5	25	\$220.00	<b>\$245.00</b> Fully subsidised
<b>Maintenance Technician Courses</b>					
<ul style="list-style-type: none"> <li>• Roller Tech</li> <li>• Mech Tech</li> <li>• Hard Skirts Tech</li> </ul>	<ul style="list-style-type: none"> <li>• Screen &amp; Media Tech</li> <li>• Wear Max Module</li> <li>• Skellerup Module</li> </ul>	1	25	\$450.00	<b>\$475.00</b> <b>\$475.00</b>
<b>GAP Training [VOCs or other] / per day</b>		1	25	275.00	<b>\$245.00</b> Fully subsidised



**\*PLEASE NOTE\* AN ADDITIONAL COST IS APPLIED BY WORKSAFE FOR LICENCE APPLICATIONS FOR APPLICABLE COURSES.**

<b>OTHER CHARGES</b>		
Certificate /Statement of Attainment Reprint and Issue	<b>\$75.00</b>	<b>\$75.00</b>
Refund Process Fee	<b>\$100.00</b>	<b>\$100.00</b>
Recognition of Prior Learning [RPL] Fees	<b>\$300.00</b>	<b>\$300.00</b>
Re-Assessment [Following NYC result]	<b>\$415.50</b>	<b>\$415.50</b>
Verification of Competency Outcome Summary	<b>\$245.00</b>	<b>\$245.00</b>

**PAYMENT TERMS**

- Bright Education will not collect more than \$1,500.00 prior to the training program commencement.
- All fees must be paid before any certification documentation will be issued.
- Payment must be received before the commencement of your program. Failure to pay will put your enrolment at risk of not proceeding.

**REFUNDS**

You have rights under the Australian Competition & Consumer Commission (ACCC) which entitle you to a consumer guarantee and have confidence in the service we provide. This means, if the service provided has not been delivered with due care and skill, or within the timeframe specified, you could be entitled to a refund.

In addition to these, Bright Education offers the following refund terms:

- Bright Education Pty Ltd (hereafter known as Bright Education or The Company) will ensure that a full refund of enrolment fees will be made if a course is cancelled by The Company;
- An application for refund of course fees under any other circumstance, must be made to us in writing;
- An eighty percent (80%) refund is available up to ten working days prior to the commencement of the training program. Cancellation of enrolment under these circumstances will incur a twenty percent (20%) administration fee;  
A fifty percent (50%) refund is available for cancellations that are five to ten working days prior to the commencement of the training program. Cancellation of enrolment under these circumstances will incur a fifty percent (50%) administration fee;
- No refund is available where cancellation is made less than five (5) working days prior to the commencement of a course, or to participants who do not attend the entire course;
- Participants cancelling prior to course commencement have the opportunity to defer their enrolment to an identical course schedule within six months of the original course, without financial penalty. A minimum of two (2) business days' notice must be provided for any deferral;
- Refunds will be considered on a pro-rata basis for participants who fall ill or are injured to the extent that they can no longer undertake the course, providing a supporting Medical Certificate is supplied to us; and
- In all other cases, refunds are at the discretion of management and may be negotiated on an individual case-by-case basis.

